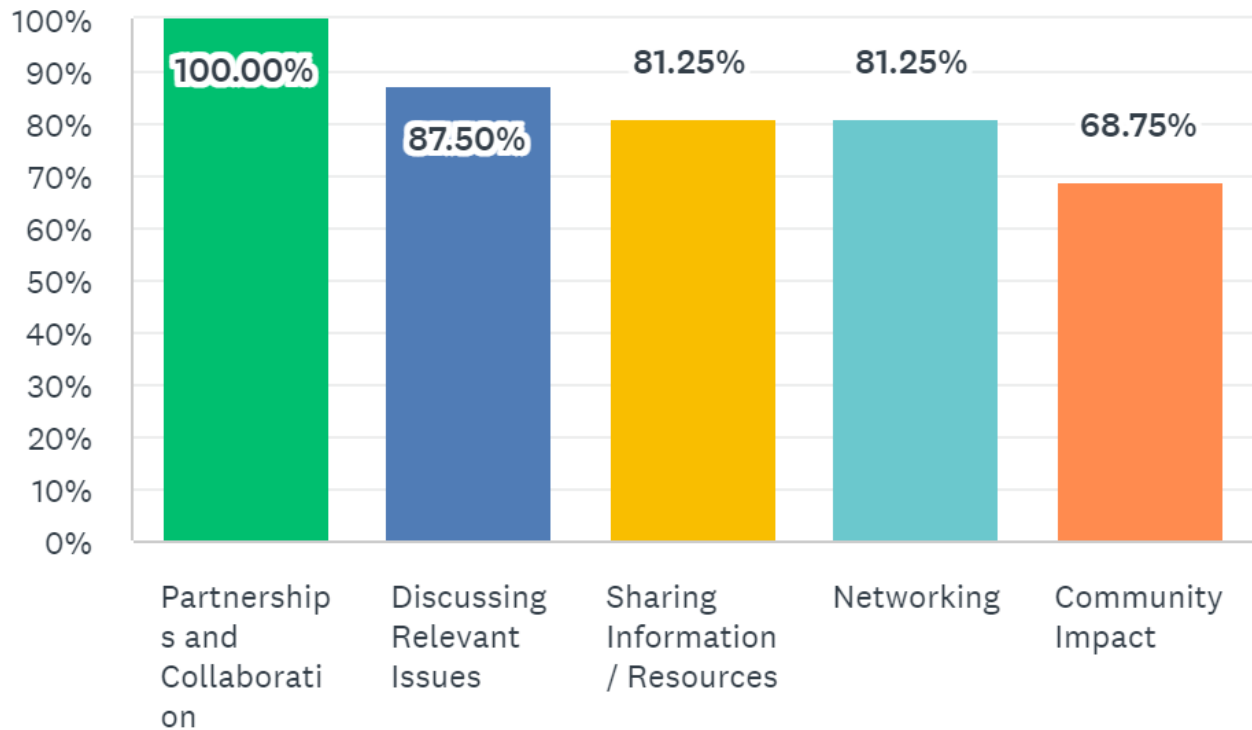


CK LIP PH6FY3 – 2022/2023 Feedback Survey

The feedback contained in this report was gained from Chatham-Kent Local Immigration Partnership council members from the annual membership feedback survey. This survey was conducted in March 2023, to gain feedback on the perceived successes and impacts during Phase 6 Fiscal Year 3 of the CK LIP funding period, and to identify areas of improvement for ongoing work. 17 of 39 CK LIP Partnership members completed this survey.

Q1. Was CK LIP Council effective in the following aspects?

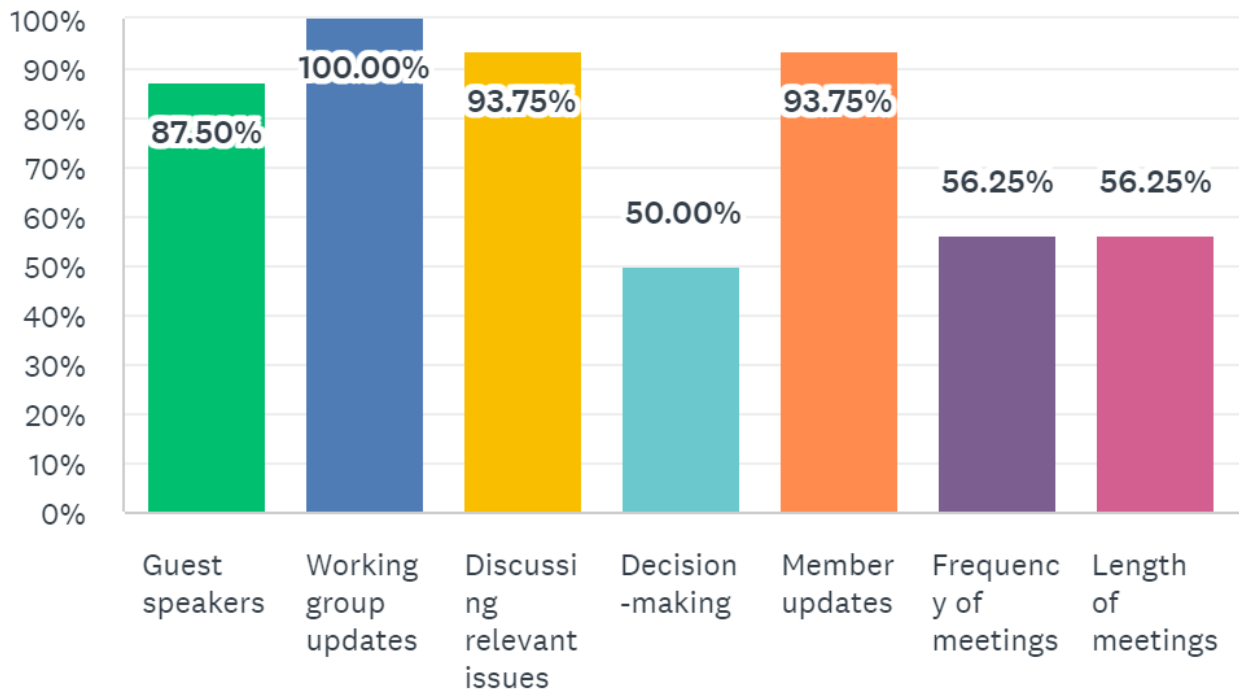


- “Appreciate that conversations had at the table are topical and timely.”

Q2. How could CK LIP be more effective?

- “Showcase impact of work being done around the table clearly and regularly against Theory of Change/goals”.
- “More sharing of information on social media.”

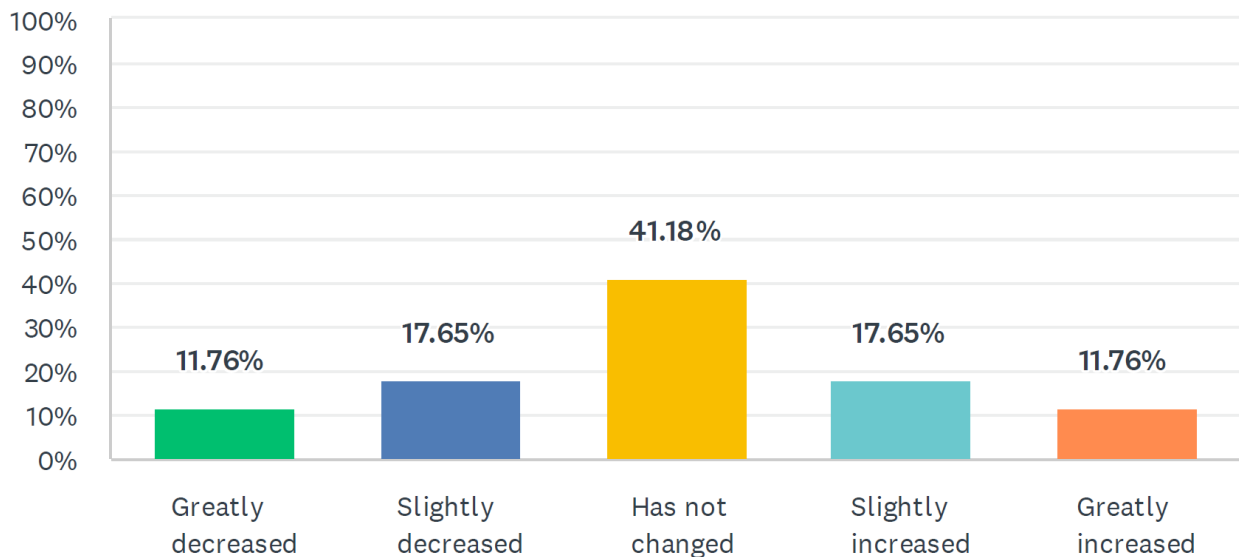
Q3. Are the following aspects useful for CK LIP Council Meetings?



Q4. Do you feel CK LIP Council Meetings are too long and is this an inconvenience for members?

- “Sometimes yes; we could tighten up the timelines on opening remarks; ensure that comments are kept minimal unless it is relevant to the roundtable. Perhaps just a reminder to speakers to stay within timelines; ensure chair moves items along so that there is enough time at the end for roundtable updates -- because I do think they are very helpful.”
- “When meetings go over time, it is challenging to plan other work around.”
- “One hour is reasonable.”
- “This is an important group with lots of shared information. I believe that any length of time required to complete an agenda should be considered.”

Q5. Has your involvement with CK LIP increased or decreased in the past year

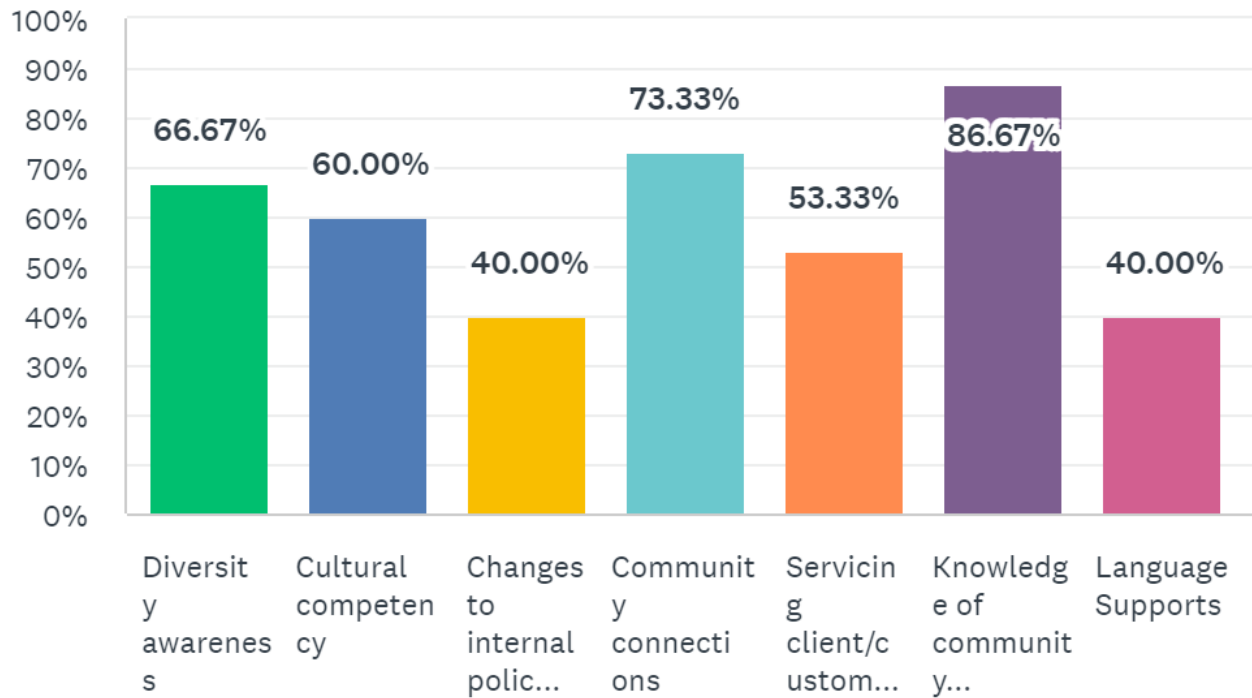


- “Due to personal availability; conflicting obligations.”
- “Staffing shortages has meant it isn't always easy to free up ones time to participate when public service has to continue.”
- “I was able to attend more meetings this year.”

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Q6. As a CK LIP Council member, has your organization experienced an improvement in the following, related to immigration and/or newcomers:



- ▼ Diversity awareness

- ▼ Cultural competency

- ▼ Changes to internal policies or procedures

- ▼ Community connections

- ▼ Servicing client/customer's needs

- ▼ Knowledge of community services available

- ▼ Language Supports

- “Knowledge of community services available.”

Q7. What do you think the biggest need(s) are for our community in the coming year?

- “Inclusion; anti-racism/anti-oppression work.”
- “Understanding specific immigrant population groups' needs and successes - changing landscape of services and population.”
- “Continue to showcase that CK is becoming more diverse and that it is excellent for our community - showcase the vibrancy of multiple cultures; show where our newcomers are filling in gaps in our community.”
- “Housing and housing stability.”
- “Removing language barriers in accessing health care.”
- “Housing for newcomers.”
- “Keep focusing on welcoming & inclusion of newcomers- educate and inform community.”
- “More exposure for newcomers (or anyone) to availability of Employment Services within the community.”
- “Diversity, Equity, and Inclusion in CK and affordable housing (population increase).”

Q8. What focus or outcomes would you like to see for CK LIP in 2023? Are there any specific initiatives?

- “Update on how work around CK LIP table is making progress on overall welcome-ability and meeting immigrant needs - Theory of Change statistical updates.”
- “Sense of belonging for newcomers.”
- “Put a little more emphasis on the French language, which could be another way to attract immigrants to CK.”
- “Housing.”
- “Employment opportunities for newcomers and Welcome(ness).”

Q9. Please provide any other feedback.

- “While my schedule doesn't provide active participation, I read the minutes and communications received. I share information through our communications and social media when and where appropriate.”
- “Thank you for your excellent work and thank you for your wonderful reports and data shared in a very engaging way.”
- “I truly enjoy being part of this group. Great information is obtained and shared. It's important to learn what other Service Providers are doing in the community and this is a great place for that.”
- “Well done Peter and Steph on your first year supporting the CK LIP table and initiatives.”